



King's Research Portal

Link to publication record in King's Research Portal

Citation for published version (APA):

Alwuqaysi, B., Abdul-Rahman, A., & Borgo, R. (2024). Visualizing Content-based Categorization of Social Media Platforms: A Study of UK Users.

Please note that where the full-text provided on King's Research Portal is the Author Accepted Manuscript or Post-Print version this may differ from the final Published version. If citing, it is advised that you check and use the publisher's definitive version for pagination, volume/issue, and date of publication details. And where the final published version is provided on the Research Portal, if citing you are again advised to check the publisher's website for any subsequent corrections.

General rights

Copyright and moral rights for the publications made accessible in the Research Portal are retained by the authors and/or other copyright owners and it is a condition of accessing publications that users recognize and abide by the legal requirements associated with these rights.

- •Users may download and print one copy of any publication from the Research Portal for the purpose of private study or research.
- •You may not further distribute the material or use it for any profit-making activity or commercial gain •You may freely distribute the URL identifying the publication in the Research Portal

If you believe that this document breaches copyright please contact librarypure@kcl.ac.uk providing details, and we will remove access to the work immediately and investigate your claim.

Download date: 15. Jan. 2025



Visualizing Content-based Categorization of Social Media Platforms: A Study of UK Users



Bdour Alwuqaysi, Alfie Abdul-Rahman, Rita Borgo

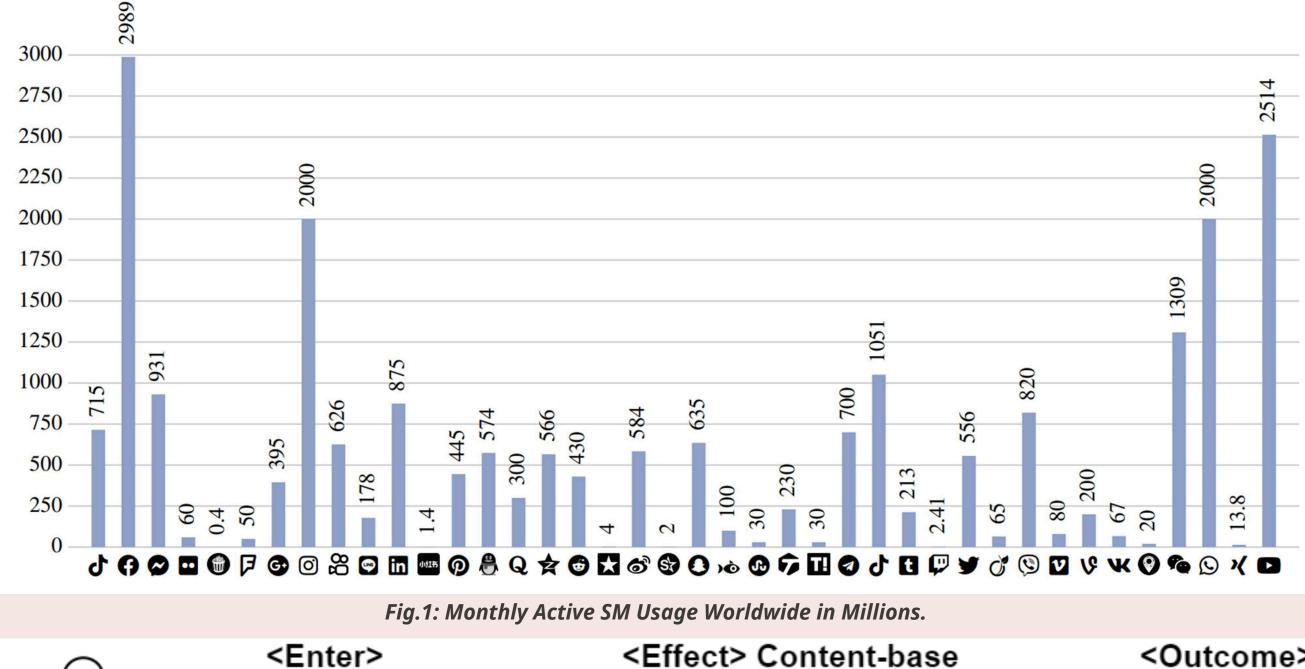
King's College London

Motivation

The impact of Social Media (SM) usage varies by platform and user demographics, yet categorizing these platforms from a user perspective has been largely overlooked [1,2]. Such categorization is essential for understanding user preferences, optimizing marketing strategies, and predicting platform-switching behaviour [3, 4, 5]. With increasing numbers of SM users as shown in Figure 1, understanding how users utilize SM is crucial when studying its effects on individuals [6, 7]. Additionally, visualizing these categories enhances our understanding of popular trends in social networks [8].

Objective

Our primary objective is to examine how users from diverse demographic groups (i.e., United Kingdom users) categorize SM platform types based on usage patterns. This investigation will shed light on dynamic and continually evolving user interactions when categorizing SM platforms. By understanding how users engage with the various content types offered by SM platforms, we aim to provide valuable insights into the unique dynamics of SM usage and its associated impacts.



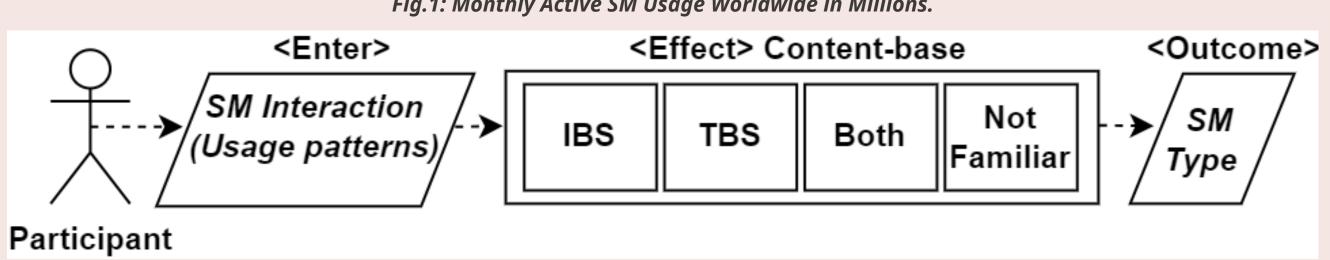


Fig. 2: SM Categorization Based on User Usage Patterns.

Tab. 1: SM Minimum Values Sample for Linear Regression
Analysis for All Rounds.

95% CI	P value
-0.1654 - 3.9675	0.052
-0.2134 - 0.9870	0.130
-0.7135 - 8.1295	0.354
-0.7391 - 6.0887	0.093
-0.0858 - 7.5354	0.239
-0.8671 - 8.6598	0.143
-0.6481 - 7.4861	0.163
-0.9682 - 4.3059	0.359
-0.4243 - 1.6543	0.131
-0.9781 - 6.9851	0.111
-0.6978 - 5.6758	0.237
-0.5871 - 4.5741	0.139
-0.6705 - 2.3961	0.323
-0.9401 - 3.7861	0.165
	-0.1654 - 3.9675 $-0.2134 - 0.9870$ $-0.7135 - 8.1295$ $-0.7391 - 6.0887$ $-0.0858 - 7.5354$ $-0.8671 - 8.6598$ $-0.6481 - 7.4861$ $-0.9682 - 4.3059$ $-0.4243 - 1.6543$ $-0.9781 - 6.9851$ $-0.6978 - 5.6758$ $-0.5871 - 4.5741$ $-0.6705 - 2.3961$

CI: Confidence interval, Statistical significance at P-value < 0.05

Content-based Categorization

Participants were asked to categorize SM platforms based on their consumption patterns to:

- Image-based SM (IBS)
- Text-based SM (TBS)
- Both text and image-based SM (Both)
- Not familiar with the platform (Not Familiar)

Methodology

Data for this study was collected online using the SM Categorization survey (Refer to the supplementary material link for all of the details of the study). We surveyed 194 participants in 2023. In January 2023, 36 of the most-used SM platforms worldwide were included in the survey's first round with 91 participants. In December 2023, a second survey round was conducted to update the platform list and validate the findings with 103 participants. Additional platforms were included to keep up with the latest developments. 41 globally prominent SM platforms were presented to participants. Five additional platforms emerged and were rapidly adopted between the two rounds, as shown in Figure 3. The survey included demographic questions and a list of popular global SM platforms, and participants were asked to categorize each platform based on their content-sharing/consummation preferences; Figure 2 illustrates the categorization process. We conducted pilot testing for our survey, applied appropriate statistical analysis to the data as shown in Table 1, and obtained ethical approval from the Research Ethics Committee of King's College London.



Results

- We broadly categorize SM into four main types: image-based social media, which focuses on images and videos; text-based social media, which relies on written content; and image-text social media, which can be used for both and unfamiliar with this platform.
- We collected a sample of 194 SM users in 2023 to do this. We asked them to categorize the most commonly used SM platforms (e.g., Twitter, Instagram, and Snapchat) from their perspective and based on their usage patterns.
- Our results revealed an overall tendency among individuals to engage in content creation on their SM accounts actively, exhibiting substantial variations in their consumption patterns across distinct platforms.
- The visualization of categorising the most used SM is in Figure 3 and Table 2.
- Users choose SM categories that often match the platforms' planned design purposes. For instance, Instagram and Snapchat are consumed as IBS, while Twitter and WhatsApp are consumed as TBS. However, in some cases, like Tumblr and LINE, the match between the SM category and the platform's planned purpose is unclear.

Conclusion

This research visualizes how users categorize social media (SM) platforms based on usage patterns, showing that preferences drive these categorizations and highlighting the dynamic nature of user interactions. Future studies will explore demographic impacts on these patterns to deepen the understanding of SM usage. Our study categorizes SM content, adapting to changing user behaviors and trends for a dynamic analysis of engagement. This method authentically reflects how users shape platform use, even beyond its original intent.

While based on a UK sample, future research should diversify samples and consider platform features. Despite limitations, this work has implications for SM professionals, policymakers, and researchers by enhancing user experience and enabling targeted campaigns.

SUPPLEMENTARY MATERIAL:



CONTACT INFORMATION: BDOUR.ALWUQAYSI@KCL.AC.UK

REFERENCES:

- 1.LOHMANN S., ZAGHENI E.: Multi-platform social media use: little evidence of impacts on adult well-being, 2020. doi:10.4054/ MPIDR-WP-2020-023.
 2.STAMENKOVIC´ I., ŽIVADINOVIC´ T. Ð.: Media pluralism in the digital environment from the users' point of view. Media Studies and Applied Ethics 4, 1 (2023), 49–64.
- 3.ZHOU T.: Understanding users' switching between social media platforms: A ppm perspective, 2021. doi:10.4018/IJISSS.20210 10103.
- 4.WILKES G., HODSON J., TRAYNOR B.: Folk classification of social media platforms: Preliminary findings, 2016. doi:10.1109/IP CC.2016.7740478.
 5.TAO K.-C., LEE Y.-L., HE B.-J., LIU L.-W.: The utility of social media as information platforms for public food safety assurance the perspectives of users, 2019.
- doi:10.1145/3355966.3355973.

 6.ROBERTSON D., MALIN J., MARTIN S., BUTLER S., JOHN B., GRAFF M., FLOWERS P., JONES B.: Social media use: attitudes, 'detox', and craving in typical and frequent users, 2023. URL: https://doi.org/10.31234/osf.io/29zgf.
- frequent users, 2023. URL: https://doi.org/10.31234/osf.io/29zgf.

 7.DE VAATE A. B.: Unraveling social media effects, 2023. URL: https://doi.org/10.5463/thesis.113.
- 8.LIU Q., ZHANG Y., RAJA M. M.: Toward building of visualization method to highlight top users' trends in social networks, 2021. URL: https://doi.org/10.1007/978-3-030-63567-1_10, doi:10.1007/978-3-030-63567-1_10.



IBS TBS Flickr Facebook Messenger Facebook Instagram in LinkedIn **Q** Quora Pinterest Reddit Snapchat Telegram **d** TikTok t Tumblr **Y** Twitter **V** Vimeo WhatsApp

■ YouTube

book

Douyin

Flixster

Foursquare

Google+

Kuaishou

LINE

Nextdoor

QQI

Qzone

Reverbnation

Sina Weibo

Skyrock

Not familiar

Snapfish
StumbleUpon
StumbleUpon
Tagged
Vine
Wayn
Taringa
Twitch
VK
VX
Viadeo
Viber
Vine
Wayn
WeChat
Xing



